#### **Historical Summary**

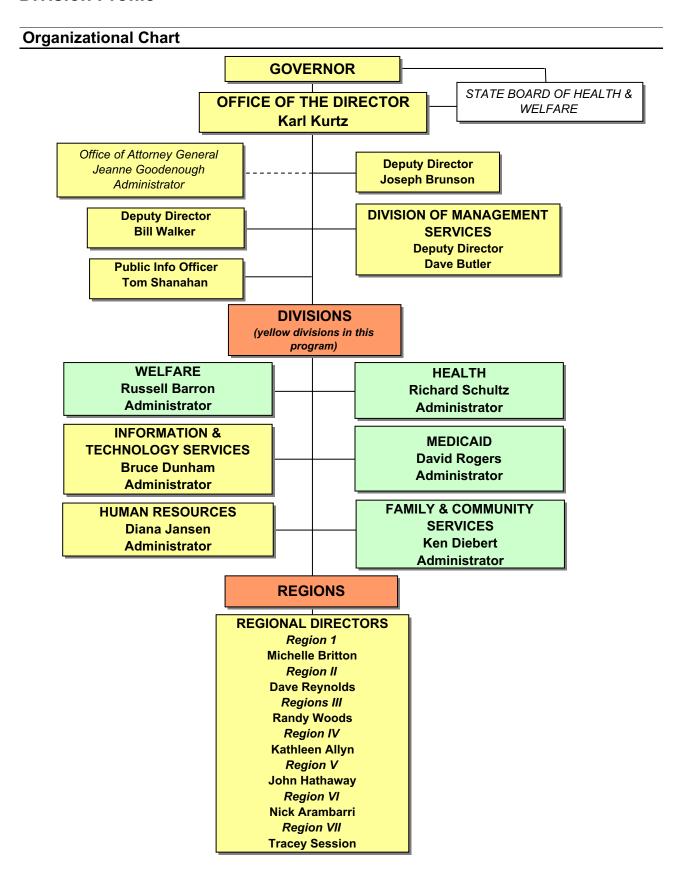
OPERATING BUDGET	FY 2005	FY 2005	FY 2006	FY 2007	FY 2007
	Total App	Actual	Approp	Request	Gov Rec
BY FUND CATEGORY					
General	16,574,200	15,539,600	16,955,100	19,188,300	17,044,300
Dedicated	2,897,000	3,014,200	876,800	573,300	653,400
Federal	22,850,200	16,280,600	16,107,200	18,863,700	16,456,800
Total:	42,321,400	34,834,400	33,939,100	38,625,300	34,154,500
Percent Change:		(17.7%)	(2.6%)	13.8%	0.6%
BY OBJECT OF EXPENDITURE					
Personnel Costs	18,018,100	17,788,000	20,160,900	21,141,800	20,322,200
Operating Expenditures	23,786,300	15,861,800	13,778,200	16,299,000	13,696,600
Capital Outlay	517,000	1,184,600	0	1,184,500	135,700
Total:	42,321,400	34,834,400	33,939,100	38,625,300	34,154,500
Full-Time Positions (FTP)	317.83	322.33	327.33	322.98	318.98

#### **Division Description**

Indirect Support provides administrative functions for the Department of Health and Welfare. The Office of the Director provides central policy direction. Regional directors direct day-to-day activities throughout the state. The Office of Legal Services provides legal advice, monitoring and litigation services. The Division of Management Services manages the budget cash flow, controls the accounting and reporting process, performs internal reviews, manages physical assets, and processes all personnel actions. The Division of Information Systems plans and operates all data processing activities. Finally, the Division of Human Resource Services includes civil rights, workforce development, recruitment, process and system research, and employee relations.

Analyst: Holland-Smith

# Indirect Support Services Division Profile



#### **Comparative Summary**

		Agency Requ	iest	Governor's Re		<b>∋</b> C
Decision Unit	FTP	General	Total	FTP	General	Total
FY 2006 Original Appropriation	327.33	16,955,100	33,939,100	327.33	16,955,100	33,939,100
Reappropriations	0.00	1,373,600	2,124,100	0.00	0	2,124,100
HB 395	0.00	98,800	179,700	0.00	98,800	179,700
Omnibus CEC Supplemental	0.00	0	0	0.00	107,300	195,100
FY 2006 Total Appropriation	327.33	18,427,500	36,242,900	327.33	17,161,200	36,438,000
Funds to Match Reappropriations	0.00	0	248,100	0.00	0	248,100
Non-Cognizable Funds and Transfers	0.00	0	645,000	0.00	0	645,000
Reappropriation Object Transfer	0.00	0	0	0.00	0	0
Expenditure Object Transfer	0.00	0	0	0.00	0	0
Reappropriation Transfer Between Prgrms	0.00	(143,700)	(143,700)	0.00	0	(143,700)
Transfer to Self-Reliance Program	(6.35)	(110,700)	(208,900)	(6.35)	(110,700)	(208,900)
Transfer Between Programs	(2.00)	0	0	(2.00)	0	0
FY 2006 Estimated Expenditures	318.98	18,173,100	36,783,400	318.98	17,050,500	36,978,500
Removal of One-Time Expenditures	0.00	(1,542,700)	(4,130,100)	0.00	(312,800)	(4,130,100)
FY 2007 Base	318.98	16,630,400	32,653,300	318.98	16,737,700	32,848,400
Benefit Costs	0.00	175,800	319,600	0.00	43,800	79,700
Insurance Premium Rebate	0.00	0	0	0.00	(328,600)	(597,400)
Inflationary Adjustments	0.00	139,400	253,500	0.00	139,400	253,500
Replacement Vehicles	0.00	43,000	78,000	0.00	0	58,400
Computer Replacement	0.00	42,500	77,300	0.00	0	77,300
Statewide Cost Allocation - AG Fees	0.00	327,100	594,800	0.00	327,100	594,800
Statewide Cost Allocation - Risk Mgmt	0.00	35,900	65,300	0.00	35,900	65,300
Statewide Cost Allocation - SCO Fees	0.00	7,900	(28,100)	0.00	7,900	(28,100)
Statewide Cost Allocation - STO Fees	0.00	19,100	34,800	0.00	19,100	34,800
Annualize IT Workers from Contract	0.00	(109,400)	(198,800)	0.00	(109,400)	(198,800)
CEC - Permanent Positions	0.00	92,100	167,400	0.00	169,900	308,800
CEC - Group Positions	0.00	800	1,500	0.00	1,500	2,800
On-going Non-Cog Adjustments	0.00	0	645,000	0.00	0	645,000
Alteration & Repair Projects Under \$30k	0.00	5,400	10,000	0.00	0	10,000
FY 2007 Program Maintenance	318.98	17,410,000	34,673,600	318.98	17,044,300	34,154,500
Statewide Document Imaging	4.00	1,778,300	3,951,700	0.00	0	0
FY 2007 Total	322.98	19,188,300	38,625,300	318.98	17,044,300	34,154,500
Change from Original Appropriation	(4.35)	2,233,200	4,686,200	(8.35)	89,200	215,400
% Change from Original Appropriation		13.2%	13.8%		0.5%	0.6%
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man oot oapport oor t					
Budget by Decision Unit	FTP	General	Dedicated	Federal	Total
FY 2006 Original Appropriation	n				
	327.33	16,955,100	876,800	16,107,200	33,939,100
Reappropriations					
Reappropriation authority also carried over and spent in the curbefore calculating the next year's approved every year.  GENERAL FUNDS: \$968,400 is DEDICATED FUNDS: All funds responses.	rent fiscal year base. Carry reappropriated	r. Those money over requires sp	s are then removecific legislative and \$105,20	red as one-time e authorization and	expenditures must be
Amanay Dagwaat	0.00	1 272 600	750 500	0	0.404.400
Agency Request	0.00	1,373,600	750,500	0	2,124,100
The Governor's recommendation Cooperative Welfare Fund as de	dicated funds.			ropriation from the	
Governor's Recommendation	0.00	0	2,124,100	0	2,124,100
HB 395					
Reflects a one-time 1% Change			CEC) increase.		
Agency Request	0.00	98,800	0	80,900	179,700
Governor's Recommendation	0.00	98,800	0	80,900	179,700
Omnibus CEC Supplemental					
Agency Request	0.00	0	0	0	C
employee compensation increas the remaining 16 pay periods is p Governor's Recommendation			0	87,800	195,100
FY 2006 Total Appropriation					
Agency Request	327.33	18,427,500	1,627,300	16,188,100	36,242,900
Governor's Recommendation	327.33	17,161,200	3,000,900	16,275,900	36,438,000
Funds to Match Reappropriation Associated increases in spending Spending authority was establish Agency Request Governor's Recommendation	g authority due				
				240,100	240,100
Non-Cognizable Funds and Trar The department reports it has an expenditures to spend this fiscal legislative intent language in thei cognizable funds for the period J	additional \$60 year. This pro r FY 2006 appuly 1, 2005, th	ogram is authori propriation bill to	zed to spend the expend all receip 2006.	m in accordance ots collected as n	with ion-
Agency Request	0.00	0	44,000	601,000	645,000
Governor's Recommendation	0.00	0	44,000	601,000	645,000
Reappropriation Object Transfe	r				
Of the amount authorized in the			epartment is tran	sferring \$193,500	) from the
General Fund in personnel costs			0	0	,
Agency Request	0.00	0	0	0	C
Governor's Recommendation	0.00	0	0	0	C

Expenditure Object Transfer	FTP	General	Dedicated	Federal	Tota
T ( 0004000 ( 11 0					
Transfers \$901,000 from the Gener transfers the same amount into per					
Agency Request	0.00	0	0	0	C
Governor's Recommendation	0.00	0	0	0	C
Reappropriation Transfer Betwee	n Prgrms				
This decision unit transfers \$629,40 expenditures and \$127,000 into captime funds they have the authority to	oital outlay f	rom other progra	ıms. The departr	nent is reallocatir	ng the one-
Agency Request	0.00	(143,700)	0	0	(143,700
The Governor's recommendation re Cooperative Welfare Fund as dedic			tion of the reappr	opriation transfer	from the
Governor's Recommendation	0.00	0	(143,700)	0	(143,700
Transfer to Self-Reliance Program	1				
Transfers personnel cost funding to Initiative."	the Self-Re	liance Program t	o hire navigation	staff for the "Any	Door
Agency Request	(6.35)	(110,700)	0	(98,200)	(208,900
Governor's Recommendation	(6.35)	(110,700)	0	(98,200)	(208,900
Transfer Between Programs					
The department transferred 2.00 F	ΓP to the Se	elf Reliance Oper	ations Program.		
Agency Request	(2.00)	0	0	0	(
Governor's Recommendation	(2.00)	0	0	0	(
Y 2006 Estimated Expenditure	s				
Agency Request	318.98	18,173,100	1,671,300	16,939,000	36,783,400
Governor's Recommendation	318.98	17,050,500	2,901,200	17,026,800	36,978,500
Removal of One-Time Expenditur	es				
Removes funding provided for HB3	95, the 27th	pay period, reap	propriations, and	other one-time it	ems.
Agency Request	0.00	(1,542,700)	(1,142,000)	(1,445,400)	(4,130,100
Governor's Recommendation	0.00	(312,800)	(2,371,900)	(1,445,400)	(4,130,100
Y 2007 Base	040.00	16,630,400	529,300	15,493,600	32,653,300
Y 2007 Base Agency Request	318.98				
	318.98	16,737,700	529,300	15,581,400	32,848,400
		16,737,700	529,300	15,581,400	32,848,400

Governor's Recommendation

43,800

0.00

35,900

79,700

0

	FTP	General	Dedicated	Federal	Total
Insurance Premium Rebate					
Agency Request	0.00	0	0	0	0
The change in health insurance proportunity to use unexpended resinsurance premium reduction equalife insurance holiday is included endowernor's Recommendation	serves from ti Il to two moni	ne previous con th's premiums f	ntract. This decision for both the employ	n unit provides fo er and employee	or a health
Inflationary Adjustments					
Includes a general inflationary incre Agency Request	ease of 1.9% 0.00	in operating ex 139,400	rpenditures. 0	114,100	253,500
Governor's Recommendation	0.00	139,400	0	114,100	253,500
Replacement Vehicles					
Requests funding for 6 sedans. Agency Request	0.00	43,000	0	35,000	78,000
The Governor recommends using Governor's Recommendation	Economic Re 0.00	eserve Recovery 0	y Funds. 32,200	26,200	58,400
Computer Replacement					
Replace 138 personal computers of Agency Request	on a three-ye 0.00	ar cycle @ \$56 42,500	0 each. 0	34,800	77,300
The Governor recommends using Governor's Recommendation	Economic Re 0.00	eserve Recovery 0	y Funds. 42,500	34,800	77,300
01-1					
Statewide Cost Allocation - AG F	ees				
The Statewide Cost Allocation Pla	n assesses s	-		•	
The Statewide Cost Allocation Pla Controller and State Treasurer ser	n assesses s vices and inc	ludes changes	in property and ca	sualty insurance	premiums.
The Statewide Cost Allocation Pla Controller and State Treasurer ser Agency Request	n assesses s vices and inc 0.00	ludes changes 327,100	in property and ca 0	sualty insurance 267,700	premiums. 594,800
The Statewide Cost Allocation Pla Controller and State Treasurer ser Agency Request Governor's Recommendation	n assesses s vices and inc 0.00 0.00	ludes changes	in property and ca	sualty insurance	premiums.
The Statewide Cost Allocation Pla Controller and State Treasurer ser Agency Request Governor's Recommendation  Statewide Cost Allocation - Risk I	n assesses s vices and inc 0.00 0.00 Mgmt	327,100 327,100	in property and ca 0 0	sualty insurance 267,700 267,700	premiums. 594,800 <i>594,800</i>
The Statewide Cost Allocation Pla Controller and State Treasurer ser Agency Request Governor's Recommendation  Statewide Cost Allocation - Risk I Agency Request	n assesses s vices and inc 0.00 0.00 Mgmt 0.00	327,100 327,100 327,100	in property and ca 0 0 0	sualty insurance 267,700 267,700 29,400	premiums. 594,800 <i>594,800</i> 65,300
The Statewide Cost Allocation Pla Controller and State Treasurer ser Agency Request Governor's Recommendation  Statewide Cost Allocation - Risk I Agency Request Governor's Recommendation	n assesses s vices and inc 0.00 0.00 Mgmt 0.00 0.00	327,100 327,100	in property and ca 0 0	sualty insurance 267,700 267,700	premiums. 594,800 <i>594,800</i>
The Statewide Cost Allocation Pla Controller and State Treasurer ser Agency Request Governor's Recommendation  Statewide Cost Allocation - Risk I Agency Request Governor's Recommendation  Statewide Cost Allocation - SCO	n assesses s vices and inc 0.00 0.00 Mgmt 0.00 0.00	327,100 327,100 327,100 35,900 35,900	in property and ca 0 0 0 0	267,700 267,700 267,700 29,400 29,400	594,800 594,800 65,300 65,300
The Statewide Cost Allocation Pla Controller and State Treasurer ser Agency Request Governor's Recommendation  Statewide Cost Allocation - Risk I Agency Request Governor's Recommendation  Statewide Cost Allocation - SCO Agency Request	n assesses sivices and incomposition 0.00	327,100 327,100 327,100 35,900 35,900 7,900	in property and ca 0 0 0 0 0 0	sualty insurance 267,700 267,700 29,400 29,400 (36,000)	594,800 594,800 65,300 65,300 (28,100)
The Statewide Cost Allocation Pla Controller and State Treasurer ser Agency Request Governor's Recommendation  Statewide Cost Allocation - Risk I Agency Request Governor's Recommendation  Statewide Cost Allocation - SCO Agency Request Governor's Recommendation	n assesses sivices and incomposition 0.00	327,100 327,100 327,100 35,900 35,900	in property and ca 0 0 0 0	267,700 267,700 267,700 29,400 29,400	594,800 594,800 65,300 65,300 (28,100)
The Statewide Cost Allocation Pla Controller and State Treasurer ser Agency Request Governor's Recommendation  Statewide Cost Allocation - Risk I Agency Request Governor's Recommendation  Statewide Cost Allocation - SCO Agency Request Governor's Recommendation  Statewide Cost Allocation - STO	n assesses sivices and incomposition 0.00	327,100 327,100 327,100 35,900 35,900 7,900 7,900	in property and ca 0 0 0 0 0 0	267,700 267,700 29,400 29,400 (36,000) (36,000)	premiums. 594,800 594,800 65,300 (28,100 (28,100)
The Statewide Cost Allocation Pla Controller and State Treasurer ser Agency Request Governor's Recommendation  Statewide Cost Allocation - Risk I Agency Request Governor's Recommendation  Statewide Cost Allocation - SCO Agency Request Governor's Recommendation  Statewide Cost Allocation - STO Agency Request Agency Request	n assesses sivices and incomposition 0.00 0.00 Mgmt 0.00 0.00 Fees 0.00 0.00 Fees	327,100 327,100 327,100 35,900 35,900 7,900 7,900	in property and ca 0 0 0 0 0 0 0 0 0	sualty insurance 267,700 267,700 29,400 29,400 (36,000) (36,000)	premiums. 594,800 594,800 65,300 (28,100) (28,100)
The Statewide Cost Allocation Pla Controller and State Treasurer ser Agency Request Governor's Recommendation  Statewide Cost Allocation - Risk I Agency Request Governor's Recommendation  Statewide Cost Allocation - SCO Agency Request Governor's Recommendation  Statewide Cost Allocation - STO	n assesses sivices and incomposition 0.00	327,100 327,100 327,100 35,900 35,900 7,900 7,900	in property and ca 0 0 0 0 0 0	267,700 267,700 29,400 29,400 (36,000) (36,000)	premiums. 594,800 594,800 65,300 (28,100) (28,100)
The Statewide Cost Allocation Pla Controller and State Treasurer ser Agency Request Governor's Recommendation  Statewide Cost Allocation - Risk I Agency Request Governor's Recommendation  Statewide Cost Allocation - SCO Agency Request Governor's Recommendation  Statewide Cost Allocation - STO Agency Request Agency Request	n assesses sivices and incomposition 0.00 0.00 Mgmt 0.00 0.00 Fees 0.00 0.00 Fees	327,100 327,100 327,100 35,900 35,900 7,900 7,900	in property and ca 0 0 0 0 0 0 0 0 0	sualty insurance 267,700 267,700 29,400 29,400 (36,000) (36,000)	premiums. 594,800 594,800 65,300 (28,100) (28,100)
The Statewide Cost Allocation Pla Controller and State Treasurer ser Agency Request Governor's Recommendation  Statewide Cost Allocation - Risk I Agency Request Governor's Recommendation  Statewide Cost Allocation - SCO Agency Request Governor's Recommendation  Statewide Cost Allocation - STO Agency Request Governor's Recommendation  Statewide Cost Allocation - STO Agency Request Governor's Recommendation	n assesses sivices and incomposition 0.00 0.00  Mgmt 0.00 0.00  Fees 0.00 0.00  Fees 0.00 0.00  act	327,100 327,100 327,100 35,900 35,900 7,900 7,900 19,100 19,100	in property and ca 0 0 0 0 0 0 0 0 0 Technology (IT) s	sualty insurance 267,700 267,700 29,400 29,400 (36,000) (36,000) 15,700 15,700 taff hired beginni	premiums. 594,800 594,800 65,300 65,300 (28,100) (28,100) 34,800 ng in FY
The Statewide Cost Allocation Pla Controller and State Treasurer ser Agency Request Governor's Recommendation  Statewide Cost Allocation - Risk I Agency Request Governor's Recommendation  Statewide Cost Allocation - SCO Agency Request Governor's Recommendation  Statewide Cost Allocation - STO Agency Request Governor's Recommendation  Statewide Cost Allocation - STO Agency Request Governor's Recommendation  Annualize IT Workers from Contra Increase personnel costs by \$418,42005 and throughout FY 2006; and	n assesses sivices and incomposition 0.00 0.00  Mgmt 0.00 0.00  Fees 0.00 0.00  Fees 0.00 0.00  act	327,100 327,100 327,100 35,900 35,900 7,900 7,900 19,100 19,100	in property and ca 0 0 0 0 0 0 0 0 0 Technology (IT) s	sualty insurance 267,700 267,700 29,400 29,400 (36,000) (36,000) 15,700 15,700 taff hired beginni	premiums. 594,800 594,800 65,300 65,300 (28,100) (28,100) 34,800 34,800

Budget by Decision Unit	FTP	General	Dedicated	Federal	Total
CEC - Permanent Positions					
Calculated cost of a 1% salary inc	rease for pe	rmanent positior	ıs.		
Agency Request	0.00	92,100	0	75,300	167,400
Provides funding for the remaining compensation recommended in the				change in emplo	/ee
Governor's Recommendation	0.00	169,900	0	138,900	308,800
CEC - Group Positions					
Calculated cost of a 1% salary inc	rease for gr	oup positions.			
Agency Request	0.00	800	0	700	1,500
Provides funding for the remaining compensation recommended in the				change in emplo	/ee
Governor's Recommendation	0.00	1,500	0	1,300	2,800
On-going Non-Cog Adjustments					
Requests that the additional fundir operating expenditures of \$44,000	•		•	nnel costs of \$60	1,000 and
Agency Request	0.00	0	44,000	601,000	645,000
Governor's Recommendation	0.00	0	44,000	601,000	645,000
Alteration & Repair Projects Und	er \$30k				
The department is requesting functions funding is to 1) replace the ceme stations in custodian closets at the	nt stairs at th	ne Blackfoot tow	nhouse - \$6,000,		
Agency Request	0.00	5,400	0	4,600	10,000
Governor's Recommendation	0.00	0	5,400	4,600	10,000
FY 2007 Program Maintenance					
Agency Request	318.98	17,410,000	573,300	16,690,300	34,673,600
Governor's Recommendation	318.98	17,044,300	653,400	16,456,800	34,154,500

Analyst: Holland-Smith

Budget by Decision Unit FTP General Dedicated Federal Total

#### 1. Statewide Document Imaging

The department manages over 30 million paper pages in active case files for the Division of Welfare and the Division of Family and Community Services. In addition, an average of 25,000 pieces of incoming paper are presented each day regarding services, such as new applications, court orders, medical reports, income and expense verification and cast status requests. The information contained in existing paper case files is necessary to make decisions about services and to perform case management. Paper files also provide an audit trail to determine federal compliance and perform quality assurance activities.

As part of the upgrade to the Medicaid Medical Information System (MMIS) the department is intending to implement an electronic document imaging system (EDMS). Once fully implemented, the key functions provided in this EDMS solution will include scanning, indexing, search and retrieval, viewing, printing, document markup, security, workflow, image exporting, integration with e-mail and facsimile, templates, intelligent character recognition, automated correspondence generation, quality assurance, and auditing.

Development through implementation is expected to take two years (including conversion of existing paper files). Funding is requested for 4.00 FTP in the Information Technology Services Division. The department will hire one systems integration analyst, senior; and three electronic document managers at a cost of \$320,100; funding for operating expenditures include \$32,400 for staff support, \$200,000 for contracted services for requirements and implementation, \$120,000 for network usage expansion, \$750,000 for contracted services for mail procession center, and \$1,500,000 for contracted services for back file conversion; funding for capital outlay includes \$798,400 for hardware, disk storage, software licensing, and backup, \$20,800 for computers and office equipment for new staff, and \$210,000 for network expansion.

Agency Request	4.00	1,778,300	0	2,173,400	3,951,700
Not recommended by the Govern	or.				
Governor's Recommendation	0.00	0	0	0	0
FY 2007 Total					
Agency Request	322.98	19,188,300	573,300	18,863,700	38,625,300
Governor's Recommendation	318.98	17,044,300	653,400	16,456,800	34,154,500
Agency Request					
Change from Original App	(4.35)	2,233,200	(303,500)	2,756,500	4,686,200
% Change from Original App	(1.3%)	13.2%	(34.6%)	17.1%	13.8%
Governor's Recommendation					
Change from Original App	(8.35)	89,200	(223,400)	349,600	215,400
% Change from Original App	(2.6%)	0.5%	(25.5%)	2.2%	0.6%